



Unsolicited Commercial E-Mail Complaint

Party Complaining:

Name _____

Address _____

City _____ State _____ Zip _____

Telephone (____) _____

E-Mail Address _____

Complaint Against:

Name _____

Address _____

City _____ State _____ Zip _____

Telephone (____) _____

E-Mail Address _____

Please answer the following questions. If you have additional information you wish to provide, please use the reverse side of this form. Please return the completed form, along with a copy of the unsolicited e-mail advertisement, to the address shown above. Thank you for your assistance in this matter.

(1) Who is your Internet Service Provider (ISP)? *(Please provide name and contact information)*

(2) Did "ADV:" appear at the front of the subject line of the unsolicited e-mail?

Yes No

(3) Did the sender of the e-mail provide a means for requesting that no further e-mails be sent?

Yes No

If yes, please describe the means provided:

Toll-free telephone number _____

E-Mail address _____

Postal mail address _____

(4) What steps did you take to notify the sender to stop sending future unsolicited advertising?

(5) Were these steps successful? Did you receive any further unsolicited advertising from this sender?

(6) May we send this complaint to the sender of the unsolicited e-mail?

Yes No

Signature _____

Date _____

Mail To: Attorney General Bill Lockyer
California Department of Justice
Attn: Public Inquiry Unit
P.O. Box 944255
Sacramento, CA 94244-2550